



## Ameren Missouri Provides Customers with New Ways to Manage Energy Usage

Ameren Missouri asked customers what types of information they wanted to receive to help them better manage their energy usage. Customers responded, and the company has taken that input to create a new monthly energy statement. In late October, Ameren Missouri customers will begin receiving their new full-page energy statement. The format will replace the old postcard bill. Through conversations, surveys, and focus groups, customers told Ameren Missouri how much they like the program details and resources on the company's annual Personal Energy Report that comes out each spring. Ameren Missouri used the best of that report to create an easy-to-read monthly billing statement, which provides more of what customers want:

- A variety of energy-saving options in a full-page format;
- Personal usage data laid out in graphs and charts;
- Easy-to-read payment and billing information;
- ActOnEnergy® energy efficiency program information and energy-saving tips to meet customer needs;
- And a secure, sealed envelope to keep personal information private.

Customers with questions regarding these new energy statements can go to [AmerenMissouri.com/statement](http://AmerenMissouri.com/statement) for more details on special features and to see a sample of the new statement, or they can call 1.800.552.7583.